

Citizens Advice Local Authority Dashboard 2016



Rother

Citizens Advice Service England and Wales 2015/16:

	2015/16
Unique clients advised	1.95m
Problems dealt with	5.6m
Community locations	>2600

Rother in 2015/16

Citizens Advice Bureaux dealt with:

	2015/16
Clients	2,249
Problems	4,860

The main problem areas were:

	2015/16	
	Problems	%
Benefits	1,045	22%
Debt	1,230	25%
Employment	371	8%
Housing	582	12%

The top 5 benefit issues were:

	2015/16	
	Problems	%
Housing Benefit	155	15%
Employment Support Allowance	131	13%
Working & Child Tax Credits	110	11%
Personal independence payment	87	8%
Council tax reduction	84	8%

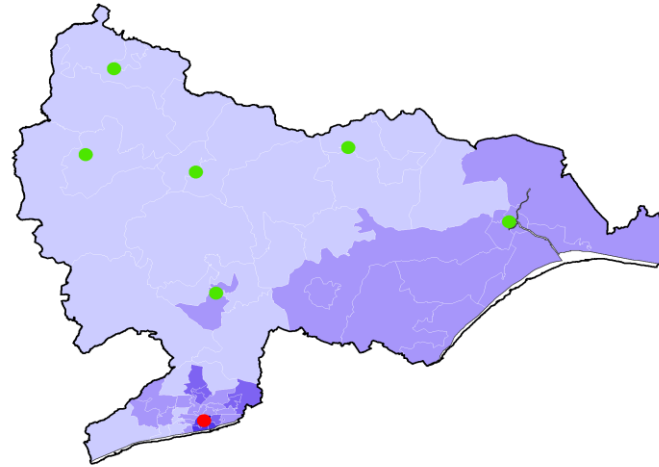
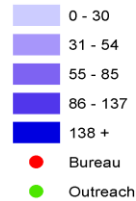
The top 5 debt issues were:

	2015/16	
	Problems	%
Credit,store+chg card debts	191	16%
Debt relief order	186	15%
Council tax,comm.chg arrears	101	8%
Fuel debts	80	7%
Unsecd personal loan debts	78	6%

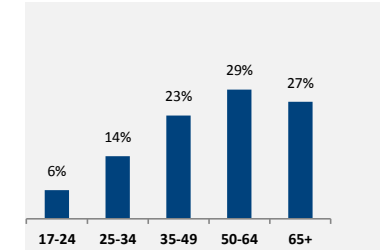
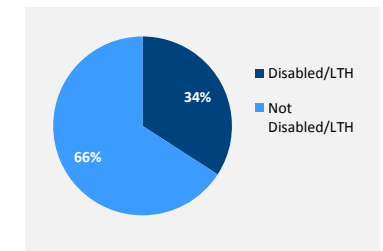
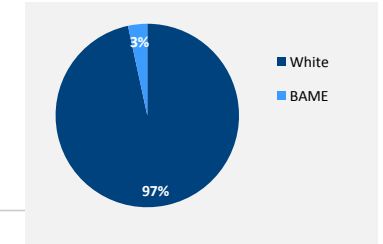
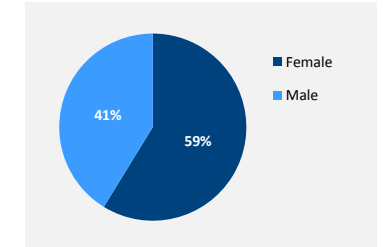
Key housing issues:

	2015/16	
	Problems	%
Actual homelessness	35	9%
Threatened homelessness	69	19%

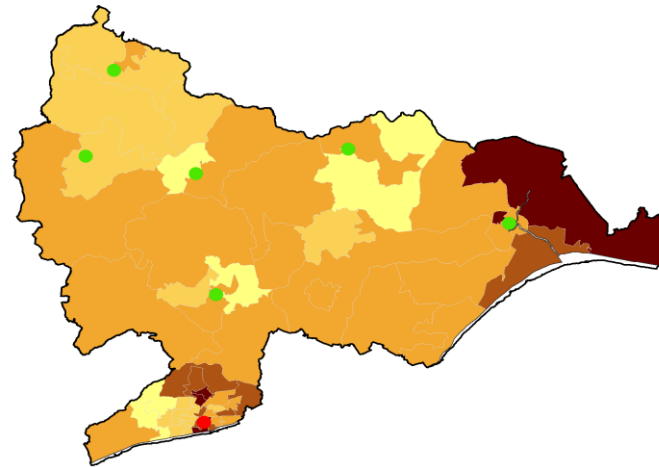
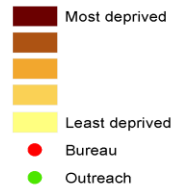
Clients



Client Profile:



English Deprivation Rank



Source: IMD 2015. Contains OS data © Crown copyright and database right 2016